

# Linkage Assurance Plc

Who We Are & What We Do







## **Table of Contents**







## Executive Summary

At Linkage Assurance Plc, we acknowledge that various businesses and organizations face distinct risk exposures based on the nature of their operations and risk management approaches. That is why we collaborate closely with our clients to deliver tailor-made risk management and insurance solutions.

We stand out as one of the adequately recapitalized general business insurance companies in the Nigerian Insurance market, boasting a competent and engaged workforce, along with reliable leadership.

Additionally, our strategic partners include internationally recognized reinsurance and brokerage firms.





# 01 Who We Are & What We Do

Corporate Strategy & Products



# About Us

1991

1991

**A**–

Co

Linkage Assurance was incorporated in

Strong Capacity/Stable

Credit rating from

**Over N7B** 

133%

Solvency Capital

Solvency Ratio

premier indigenous

ratings agency Agusto &

Financial Outlook



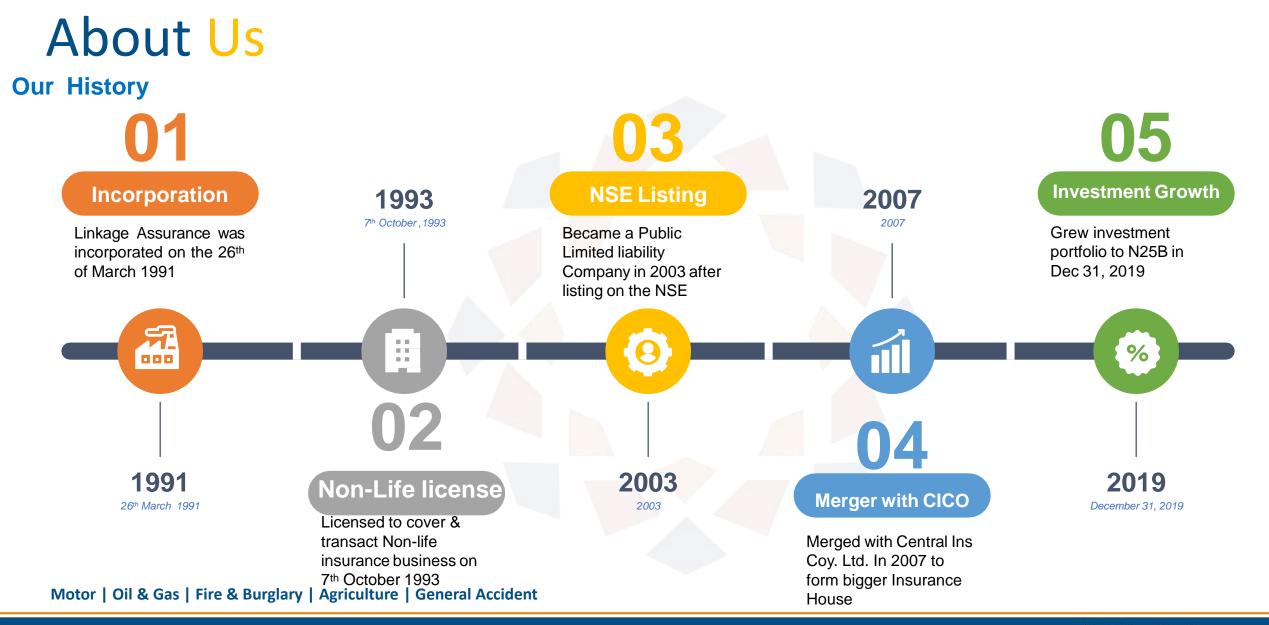
Linkage Assurance Plc was incorporated on 26th March 1991 and was licensed to cover and transact non-life insurance businesses on 7<sup>th</sup> October, 1993.

A leading insurance service provider in Nigeria, with a reputation for prompt and accurate service delivery, efficiency, and customer satisfaction. For over three decades, we are and have been driven by our tested relationship with various respectable brokers/agents. Through our alliance with reputable financial situations and growing investment in human capital and information technology, we maintain the professional requirement of a global reputable insurance company. With a total shareholders fund of over N30 billion, and still growing. This includes a share capital of 7 billion at 133% above

statutory minimum capital requirement. We have developed high competence in investment management, having grown our investment portfolio to over N31 billion as at October 2022. Our increasingly steady participation in fixed income, equity and debt instruments in both capital and money markets has produced returns resulting in appreciable increase in our investment portfolio. Augusto & Co, a top rating agency has rated Linkage Assurance Plc in the "A" status category. This rating confirms that the company has a satisfactory condition and adequate capacity to meet claims obligation as well as a stable outlook. According to the agency, the rating assigned to linkage assurance Plc reflects good capitalization, investment return and strong liquidity profile. Linkage Assurance Plc aa a general business insurer, plays very well also in the 0il & Gas and Motor insurance market spaces of the industry.







Authorized and regulated by the National Insurance Commission. RIC-026





# About Us

### **Vision Statement**



To consistently exceed customers expectation

### **Mission Statement**

To use best in class technology, competent & engaged workforce to deliver superior Services and returns to our stakeholders.

Total Assets N47billion Total Equity N28billion

Motor | Oil & Gas | Fire & Burglary | Agriculture | General Accident

Investment income @2023 N3.05billion



### Linkage Assurance Plc Affirms The A- Status

Agusto & Co, a top rating agency has rated Linkage Assurance Plc and affirmed the Astatus on the Insurer. This rating confirms on the Company a satisfactory financial condition and adequate capacity to meet claims obligation as we provide a Stable Outlook.





## **Our Strategic Direction**



### Strategy

Statement

Mission

Our Strategic Direction is to emerge one of the leading General Business Insurers in the next 2-3 years.

This is driven by the following aspirations and strategic actions :

- 1) Grow revenue
- 2) Grow cash-flows
- 3) Simplify customer experience and accelerate operational efficiency across the organization
- 4) Strengthen underwriting performance
- 5) Expand market share in more profitable sectors
- 6) Achieve sustained earnings growth.

To consistently exceed customers expectation

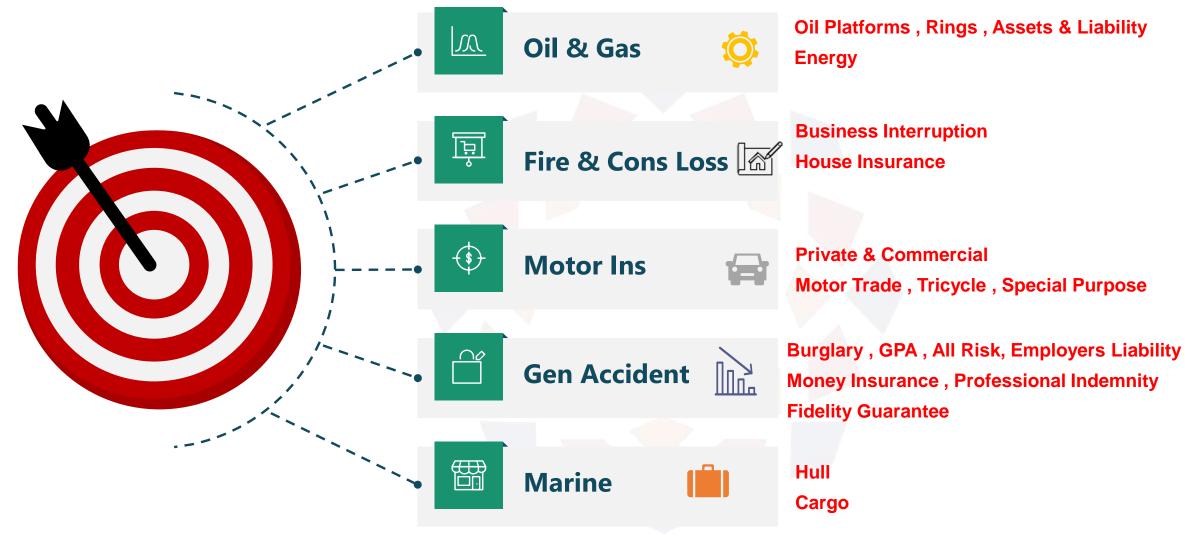
Vision Statement

To use best in class technology, competent & engaged workforce to deliver superior Services and returns to our stakeholders.





# **Our Products & Offerings**







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# **Our Products & Offerings**



**Retail Insurance** 

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- Third Party Plus
- SME Comprehensive
- Shop Insurance
- Events Insurance
- Citadel Shield

### **Engineering Insurance**

CAR, EAR, Computer All Risks Plant All Risk

#### **Bonds Insurance**

Performance , Advanced Payment Bid Bond

### **Agricultural Insurance**

Area Yield Index Livestock , Poultry , Multi -peril Crop Ins. Plantation Insurance & Fish Farm

#### **Travel Insurance**

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# **Our** Leadership

**Board of Directors** 



Chief Joshua B. Fumudoh Chairman



Mr. Daniel Braie MD/CEO



Mr. Okanlawon Adelagun Executive Director



Mrs. Valentina Marinho Independent Director



Mr. Bernard Nicholas-Griesel Non-Executive Director



Mr. Maxwell Ebibai Non-Executive Director



Mr. Pius Otia Non-Executive Director



Mrs. Funkazi Koroye-Crooks Non-Executive Director



# **Our** Leadership



### **Executive Management**



#### Mr. Daniel Braie MD/CEO

Over 40years experience in marketing, underwriting and insurance broking. MD/CEO Linkage Assurance PLC. Former VC/CEO of Topflight Insurance brokers MBA, ACII (Lond) WAII, FICA, ACIB, ANIM, MIOD, Alumnus INSEAD Business School, Harvard Business School, IMD Lanzame, Switzerland.



Dr. Emmanuel Otitolaiye Chief Financial Officer

Over 20years experience in financial management, and business planning in insurance, banking and consulting. CFO Linkage Ass. PLC. Have held senior management positions at Cornerstone, AXA Mansard, Alliance, FBN, CFAO & PZ. BSc, MSc, MBA, FCA, PhD.

#### Motor | Oil & G







eral Accident

#### Mr. Okanlawon Adelagun EDTech

Over 30years experience in insurance management , underwriting and project management. ED, Technical Linkage Assurance PLC. Former MD IGI Ghana and ED (Biz Dev), Travellers Insurance, UNIC Insurance, UNIC Insurance, Union Assurance (Allianz) BSc ACII (Lond)

Mr. Humphrey Ozegbe Chief Human Capital Officer/Head Management Services Over 20years experience in administration and human capital management Head , Management Services. Linkage Assurance PLC Previously worked in the Manufacturing Sector, alumnus of LBS. BSc, MSc , ACIPM, HRPL, CHRM, MICA, Certified HRM, ACIA.



#### Mr. Anthony Saiki Chief Marketing Officer

Over 30years experience in insurance underwriting and marketing, broking DGM O il & Gas . Versatile O il & Gas Specialist .Previously worked in NNPC, Hogg Robinson,VTL Insurance. Alumnus of Uni. Of Houston, LBS, JTL Academy UK, Marsh UAE. HND, MBA, MSc. ACII(Lond)

Mr. Taoheed Sikiru Chief Internal Auditor

Over 15years experience in accounting ,auditing and compliance. Chief Compliance Officer Linkage Assurance PLC Previously worked at ITA Ibadan, Ahmed Zakari & Co, Fin Bank, Int'I Inst. of Tropical Agric. Alumnus of LBS. MSc , MBA , LLB, MIAD , ACA .



# **Our** Leadership



### **Executive Management**



#### Ms. Mayen Umoren Lead Technical Practice Over 25years' experience in Technical practice, Reinsurance, Claims, Marine & Aviation, Risk Management.

Senior member CIIN, Had served as Head Reinsurance Linkage Assurance Company Plc.

Previously worked with Nigerian Reinsurance Corporation and Equity Indemnity Insurance Company.

Expertise in Int'l Reinsurance markets , Oil & Gas Treaties with Gallagher Re, London.

#### B.A, MBA, Dip(Ins)



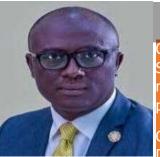
Mrs. Modupeada Adepoju Manager Compliance 16 years' experience in Finance, Tax, Audit, ERM and Compliance

Chief Compliance Officer, Linkage Assurance Plc

Previously worked with Oasis Insurance, FBN Insurance and Great Nigeria Insurance

#### HND, FCA, FCIT, ACII

Motor | Oil & Gas | Fire & Durgiary | Agriculture | General Accident







#### Mr. Imo O. Imo Chief Strategy & Product Officer Over 20 years experience in Strategy, Reinsurance, claims mgt, agric insurance, retail and product development.

Chief Strategy & Product Development Linkage Assurance Plc.

Have held senior management positions at Cornerstone ,UBA Metro, Heirs, Law Union(NSIA)

B.Agric. MSc , AIIN

Mr. Damilare Ezekiel Chief Technology Officer Over 15years' experience in Computer System Engineering, IT Consultant, and Software Consultant.

He is a Microsoft Certified solution Associate and Cisco Certified Network Associate- wireless.

Previously worked with Goldlink Insurance Plc, Fixya Inc. USA, STEM Ambassador for Science, Uk.

BSc. I.T, MSc. Computer Sys Eng,, Comp TIA+,



Mr. Moses Omoregbe Company's Secretary/Legal Adviser Over 10 years experience in legal jurisprudence, company secretarial

administration, board & investors relationship

Company Secretary /Head Legal at Linkage Assurance PLC

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LLB ,BL LLM .





# 02 Our Risk Management Strategy

Insurance Needs & Solutions





# Our Risk Management Strategy

Linkage Assurance Plc is always ready to partner with organizations like yours to offer insurance and risk management solutions against a wide array of risks in the following areas :

### Manufacturing Risks

• Engineering Insurances Solutions .

### Material Damage Risks

- Fire & Business Interruption insurance
- Burglary & Theft
   Insurance .
- Transportation
   Insurances Solutions

### Electrical & Electronic Risks

• Electrical Equipment Insurance

### Liability Insurance

- Public Liability Insurance .
- Employers Liability

### Assurance Plc

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# **Our Products**

### Agricultural Insurance

- Farms
- Agribusiness Organizations
- Coop Farmers
- Bank Financed Farms



### Insurance needs & Products

- Livestock Insurance Plan
- Poultry Insurance Plan
- Multiperil Crop Insurance Plan
  - Fisheries & Fish Farm Insurance
  - Area Yield Index Insurance
- Farm Property & Produce Insurance



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### **Our Products** Fire & Cons Loss



This type of policy will provide indemnity to the insured for equipment on site in the event of loss or damage to property covered under it as a direct result of fire outbreak, lightning & explosion.

Other extraneous perils such as social disturbance e.g., strike & riot and natural disasters like storm damage, flood & earthquake can also be covered by extension of the standard scope of cover.

### INDICATIVE PREMIUM RATES **Private /Residential Premises**

- Basic Rate 0.15% -0.25
- Perils 0.025% -0.075

### **Commercial Premises**

- Basic Rate 0.175% -0.30
- Perils Rate 0.035% 0.10

### Material Damage Covers



### **Burglary &** Theft



This type of policy is designed to indemnify the insured against loss or damage resulting from theft or attempted theft which is accompanied with actual forcible or violent entry into or out of premises or any attempt thereat . The items usually covered under this policy are like those covered under fire policy above

except for building.

**INDICATIVE PREMIUM RATES** 0.275% - 0.35%

The items usually covered under this policy are like those covered under fire policy above except for building

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Building

equipment

**Plant & Machinery** 

Office furniture, electrical

Stock of materials & other

goods used for the project



# **Our Products**

Marine Cargo Insurance

Marine cargo insurance covers the loss or damage of cargo, shipments, and any transport or cargo by which property is transferred, acquired, or held between the points of origin and destination.

# INDICATIVE PREMIUM RATE 0.175% - 0.45%

The Policy indemnifies the insured for the loss or damage to the imported goods being conveyed by sea or air to the project site or

location designated by

the insured.

Motor | Oil & Gas | Fire & Burglary | Agriculture | General Accident

### Transportation Insurances

This class of insurance is made compulsory by government through the legislation known as Motor Vehicle (Third Party ) Insurance Act 1945. The Third-Party cover, which is the minimum type of insurance legislated upon provides indemnity to the insured against legal liability to third parties for death, bodily injury and property damage

Motor

Insurance

There is also a comprehensive type of cover which provides indemnity to the insured for loss or damage to the vehicle resulting from road accidents, fire and theft in addition to what the third party only covers

PREMIUM RATES

vehicle

N15,000

Third Party Only N5,000

Comprehensive15% of value of

Third Party Plus Flat premium of



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# **Our Products**



### **Employers Liability Insurance**

The vicarious liability of the insured' s employee can also be covered provided it arose while carrying out his official duties

### **Common Construction Accidents**



Apart from statue, common law requires all employers of labour to take out this policy for the benefit of the workers who may sustain injury resulting into death or disability. The scale of benefit for death and permanent disability are 3.5 & 4.5 times of annual salary respectively while weekly benefit at the agreed scale is usually payable for a period not exceeding 24 months in the case of temporary total disability.

### INDICATIVE PREMIUM RATE

• 0.125% - 0.15% plus 15% loading for medical expenses cover



### Assurance Plc

# **Our Products**

### **Public Liability**

This policy covers the insured against legal liability to third parties for cost or expenses incurred in respect of accidental death , bodily injury and accidental damage to property occurring within the insured's premises or work away premise .

Liability Insurance INDICATIVE PREMIUM RATE 0.1% -0.15%

The vicarious liability of the insured's employee can also be covered provided it arose while carrying out his official duties

Sas | Fire & Burglary | Agriculture | General Accident

### **Group Personal Accident**

This Policy pays compensation to individuals or groups in the event of an accident leading to death, temporary or permanent disablement as well as bodily injury resulting in medical expenses.

This type of policy is designed to provide benefits to employees if they sustain any injury, which may result in death or permanent disability (accidental in nature and not from natural cause) anywhere without geographical limitation. Operates on a 24--hour basis irrespective of whether injury was sustained in the course of employment. However, injury or death must be as a result of an accident.

- Accidental Death: the Policy pays a pre-determined lump sum as compensation in the event of an accident, during or outside course of employment
- **Permanent Disability:** the insured is paid a pre-determined lump sum in the event of an accident leading to permanent disablement which will prevent him/her from engaging in his/her usual profession. Disability is deemed permanent if it will continue for the rest of the concerned person's life.
- **Temporary Disability:** where the insured involves in an accident leading to a temporary disablement, the Policy will pay a weekly salary for up to 104 weeks.
- **Medical Expenses:** the Policy will reimburse the insured for medical expenses following bodily injury as a result of an accident up to a pre-agreed limit.





# **Our Products**





Provides cover for all risks of unforeseen physical loss or damage to (electrical and electronic equipment including loss of external data media as well as increased cost of working due to the failure of or material damage to the electronic equipment) which are not subject of exclusions.





• 0.125% - 0.15%

Motor | Oil & Gas | Fire & Burglary | Agriculture | General Accident

Electronic equipment insurance mainly covers material damage caused by following reasons: damage caused by operation

damage caused by electric energy (short circuit, excess voltage or induction) damage caused by human element (faulty operation, lack of skill, negligence) damage caused by manufacturer (faulty design, defects in material, faults at workshop, faults in erection)



Add Your Footer Here



# **Our Products**

### Plant All Risk Insurance



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This type of policy is designed to cover plant and machinery (such as generators, machines, etc., against any sudden, unforeseen physical loss or damage, occurring whether machinery is at work, at rest or during maintenance operations subject to specified exclusions.

This policy provides cover in respect of plant and machinery specified in the policy as a result of unforeseen, sudden, physical loss or damage as a result of fire, theft and impact damage.



**INDICATIVE PREMIUM RATE** 0.125% - 0.45%

Motor | Oil & Gas | Fire & Burglary | Agriculture | General Accident

Add Your Footer Here





# 03 Our Achievement

### Awards & Recognitions





# **Our Achievements**



## Industry Agency Rating A-

- (Strong Capacity / Stable Financial Outlook)
- –Agusto & Co

### Insurance Sector Performance Award (Pearl Award)

• Certificate of Excellence-for sectoral leadership in the insurance industry on Corporate Excellence in the Capital Market

CIIN Talent Night 2022

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### Professional Membership & Awards & Recognition.

- African Insurers Association (AIO)
  - Risk Management of Nigeria (RIMSON)Award
- WAICA Silver Award for support of WAICARe

2020 , Industrial Training Fund Award (Lekki Area) Best in Human Resource Development for 2020

### Social Achievements & Recognitions

- Okpekpe Race Special Award
- 2014/2015 Miss Insurance 1st
  - Aba Sports Club
  - Ikoyi Club Recognition

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# 04 Our Strategic Partners

Reinsurers + Some Customers + Brokers







# **Our** Reinsurers









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LLOYD'S



ZEP-RE (PTA Reinsurance Company) Committed to Quality Service





# **Our** Insurance Brokers

Here are some of our major insurance brok ers:



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# 05 Our Market Geography

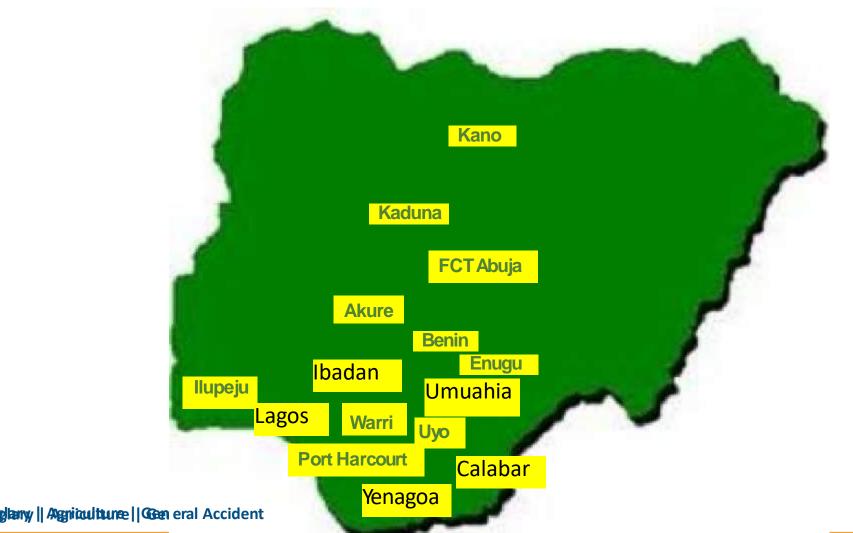
### Branches + Outlets







# **Our Branches & Outlets**

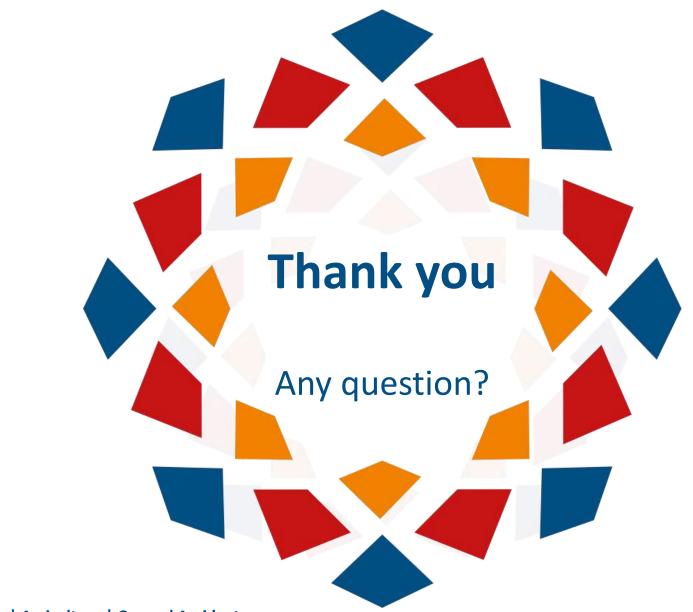


Motor | Oil & Gas | Fire & Bunglany || Aggritulture || Gen eral Accident

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