



## SHAREHOLDER ENGAGEMENT POLICY

## **1. Policy Statement**

This Policy define the manner the Board and Management engage with Shareholders of the Company. It also explains how shareholders can communicate with the Board and Management.

The Board of Directors (the Board) understands that to make informed decisions about the Company and to communicate its views to shareholders, shareholders need to understand the Company's business operations and performance. The Board believes that engaging with shareholders increases transparency and encourages them to take an active interest in how the Company is run.

Shareholders may wish to communicate with the Board on:

- i. Board structure and performance
- ii. General Board oversight, including committee charters
- iii. Material strategic decision
- iv. Corporate governance practices
- v. Disclosure of financial and non-financial information
- vi. Monitoring of risk, including environmental and social risks
- vii. Succession planning
- viii. Operation of subsidiaries

This Policy is consistent with our core values which reflects our commitment to high standards of business conduct and ethics.

## **2. Engaging with Shareholders**

The Board and Management communicate with shareholders in several ways:

- 2.1 The Board and Management discuss critical business developments and answer Shareholders' questions at Annual General Meetings. The Company's external auditor is also present and can answer questions about the most recent audit of the Company's financial statements.
- 2.2 The Company communicates with Shareholders primarily through its Annual Report; website, and other as may be required.

## **3. Contacting the Board**

## **Writing to the Chairman or Directors**

Shareholders can contact the Chairman or Directors, including the Chairpersons of Board committees, in writing or by e-mail as follows:

### **Office of the Chairman of the Board of Directors.**

C/O The Company Secretary  
Linkage Assurance PLC  
Plot 20, Block 94, Providence Street,  
Off Adewunmi Adebimpe Street,  
Lekki Phase 1, Lagos

## **Asking questions at Annual General Meetings**

The Board encourages questions from shareholders at Annual General Meetings. There are several ways to ask questions, including the following:

- In person at the General meeting.
- Sending questions to Company Secretary before the meeting an e-mail or letter addressed to:

### **The Company Secretary**

Linkage Assurance PLC  
Plot 20, Block 94, Providence Street,  
Off Adewunmi Adebimpe Street,  
Lekki Phase 1, Lagos.

## **Contacting Management**

For questions or comments about general business operations, financial results, strategic direction, or other similar matters, contact the Company's Management through the office of the Chief Executive Officer (CEO). The CEO is the official spokesperson and, as a director and executive, is the best person to communicate the views of both the Board and Management. On occasion, the CEO will ask other senior members of Management to communicate with shareholders.

For Management, including the CEO:

### **The Chief Executive**

Linkage Assurance PLC  
Plot 20, Block 94, Providence Street,  
Off Adewunmi Adebimpe Street,  
Lekki Phase 1, Lagos.

**The Company Secretary**

Linkage Assurance PLC  
Plot 20, Block 94, Providence Street,  
Off Adewunmi Adebimpe Street,  
Lekki Phase 1, Lagos.

**Review of This Policy**

This Policy shall be reviewed by the Board from time to time to ensure that it remains consistent with the Board's objectives and responsibilities.

**Approval**



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**Chairman of the Board**

20<sup>th</sup> March 2020  
**Date**